

Terms and Conditions

Effective Date: 29 January 2019

These Terms and Conditions (“Terms”) govern your use of <https://intentodds.co.za> (“Website”) and the services provided by **Intent Odds (Pty) Ltd** (“Intent Odds”, “we”, “our”, or “us”). By accessing or using this Website, requesting our services, or making a property booking through this Website, you agree to be bound by these Terms.

1. Our Services

Intent Odds provides a range of professional services, including but not limited to:

- Accounting and bookkeeping
- Tax registration, returns and advisory
- Payroll administration
- Financial reporting
- Company registrations and compliance
- Business advisory and consulting
- Property booking services
- Direct accommodation bookings for selected short-term rental properties

2. Eligibility

You must be at least 18 years old and legally capable of entering into binding agreements to use our services or make a booking.

3. Professional Services

Using this Website or contacting us does not create an accountant-client relationship. A professional relationship exists only after we have accepted your engagement and, where applicable, both parties have agreed to an engagement letter or service agreement.

You are responsible for ensuring that all information and supporting documents provided to us are complete, accurate and up to date.

4. Accommodation Bookings

Bookings made through our Website are subject to availability and confirmation.

A booking is confirmed only after:

- the required payment or deposit has been received (where applicable); and
- you have received written booking confirmation from Intent Odds.

We reserve the right to decline or cancel any booking where incorrect information has been provided, payment has not been received, fraud is suspected, or circumstances beyond our reasonable control prevent the booking from being honoured.

5. Payments

Payments for professional services are due in accordance with the quotation, invoice or engagement agreement.

Payments for accommodation bookings must be made according to the payment terms displayed during booking or communicated to you in writing.

Failure to make payment may result in suspension or cancellation of services or bookings.

6. Cancellations and Refunds

Accommodation cancellations are subject to the cancellation policy applicable to the specific booking.

Unless otherwise stated:

- refunds may be subject to administrative charges;
- no refund will be provided for failure to arrive without prior notice (“no-show”), unless required by law; and
- any approved refund will be processed within a reasonable period using the original payment method where possible.

Professional service cancellations may remain subject to charges for work already completed.

7. Check-in and Check-out

Unless otherwise agreed in writing:

- Check-in: **3:00 PM**
- Check-out: **11:00 AM**

Guests requesting early check-in or late check-out must obtain prior written approval. Additional fees may apply.

8. Guest Responsibilities

Guests agree to:

- provide accurate booking information;
- comply with all house rules;
- respect neighbours and other occupants;
- keep the property secure;
- report any damage immediately;

- leave the property in a reasonable condition.

Guests are responsible for any damage beyond normal wear and tear and may be charged for repair, replacement or additional cleaning where appropriate.

9. Prohibited Conduct

The following are prohibited unless expressly authorised:

- illegal activities;
- parties or events;
- excessive noise;
- smoking where prohibited;
- exceeding the maximum occupancy;
- damaging the property;
- using the property for commercial purposes without permission.

Failure to comply may result in immediate termination of the booking without refund where permitted by law.

10. Website Use

You agree not to:

- misuse the Website;
- interfere with its operation;
- upload malicious software;
- attempt unauthorised access to our systems;
- use the Website for unlawful purposes.

11. Intellectual Property

All content on this Website, including text, graphics, logos, branding, images and documents, is the property of Intent Odds or its licensors and is protected by applicable intellectual property laws.

No content may be copied, reproduced or distributed without our prior written permission.

12. Privacy

Your personal information is processed in accordance with our Privacy Policy and applicable South African legislation, including the Protection of Personal Information Act (POPIA).

13. Limitation of Liability

To the maximum extent permitted by law, Intent Odds shall not be liable for indirect, incidental, special or consequential losses arising from:

- use of this Website;
- reliance on Website content;
- interruption of services;
- accommodation bookings affected by events beyond our reasonable control.

Nothing in these Terms excludes liability that cannot legally be excluded under South African law.

14. Force Majeure

We are not responsible for delays or failure to perform caused by circumstances beyond our reasonable control, including natural disasters, power failures, internet outages, strikes, government actions or other unforeseen events.

15. Third-Party Services

Our Website may contain links to third-party websites or payment providers. We are not responsible for their content, security or privacy practices.

16. Amendments

We may update these Terms from time to time. Updated versions become effective when published on this Website.

17. Governing Law

These Terms are governed by the laws of the Republic of South Africa.

Any dispute arising from these Terms shall be subject to the jurisdiction of the competent courts of South Africa.

18. Contact Information

Intent Odds (Pty) Ltd

Website: <https://intentodds.co.za>

Email: info@intentodds.co.za

Telephone: +27 67 0088 626